

2021 Consumer Confidence Report Is Available: Go to
www.townofpalmerlake.com/water/ccr2021.pdf

MAKING A PAYMENT OR SETTING UP YOUR ACCOUNT?

For your safety, double check you are on the right website.

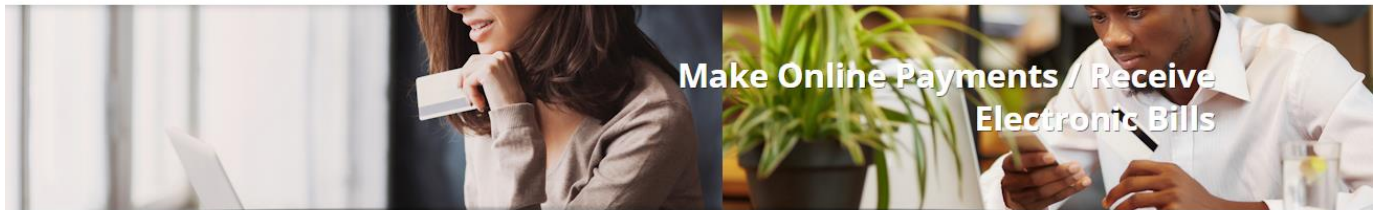
It should look like the photo below.

www.amcobi.com > PAY ONLINE



[About Us](#) | [Contact Us](#) | 877-410-0167

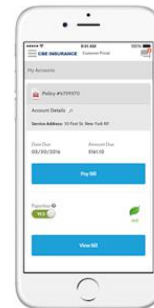
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Pay Now!

To create an online payment account or to make a one-time payment, click the Pay Bill button. You will need your:

1. Account number
2. Service address zip code.



Online Payment & Electronic Billing Services for Residents & Customers

If you've received a utility bill from American Conservation & Billing Solutions, Inc. (AmCoBi), you can:

- Enroll in electronic billing (eBill)
- Make online payments (ePay)

Through our payment provider (Paymentus), AmCoBi offers:

- **MobileWEB** - Manage your online payment and electronic billing account with a smartphone, tablet or other mobile device
- **Quick Pay** - A one-time online payment service that doesn't require you to register an account
- **Automated Payments** - Enroll and have your utility payment deducted every billing cycle automatically
- **Pay-by-E-mail** - Pay directly from your e-mail inbox
- **Pay-by-Text** - Review balances and make payments without going online
- **IVR/Pay-by-Phone** - Make phone payments in under two minutes
- **eBill** - Sign up to receive an e-mail reminder every time a new utility statement has been posted to your account.

AVOID LATE FEES!

**ALLOW 10 BUSINESS DAYS WHENEVER YOU
OR YOUR FINANCIAL INSTITUTION WILL BE
MAILING IN YOUR PAYMENT.**